


# ContactMonkey Transforms HR Operations With HiBob

How ContactMonkey Eliminated Spreadsheets, Automated Compensation Management, And Empowered Managers Through A Modern HR Ecosystem.


## The Challenge



As ContactMonkey Scaled, Their HR Systems Couldn't Keep Up. Manual Processes And Limited Visibility Held The Team Back.

  
**110+**  
EMPLOYEES

  
**100%**  
SPREADSHEET FREE  
COMPENSATION

  
**03**  
HIBOB MODULES

  
**03**  
INTEGRATIONS

 <b>Fragmented Processes</b>  Time-Off, Onboarding, And Performance Management Relied On Disconnecting Workflows.	 <b>Limited Visibility</b>  Leadership And Finance Lacked Real-Time Reporting And Insights.	 <b>Spreadsheet Dependencies</b>  Compensation Cycles Required Manual Calculations And Multiple Spreadsheets.
--	--	--

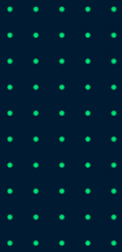
### PREVIOUS STATE

-  → BrightHR
-  → Spreadsheets
-  → Manual Processes
-  → Limited Reporting

### COMPANY SNAPSHOT

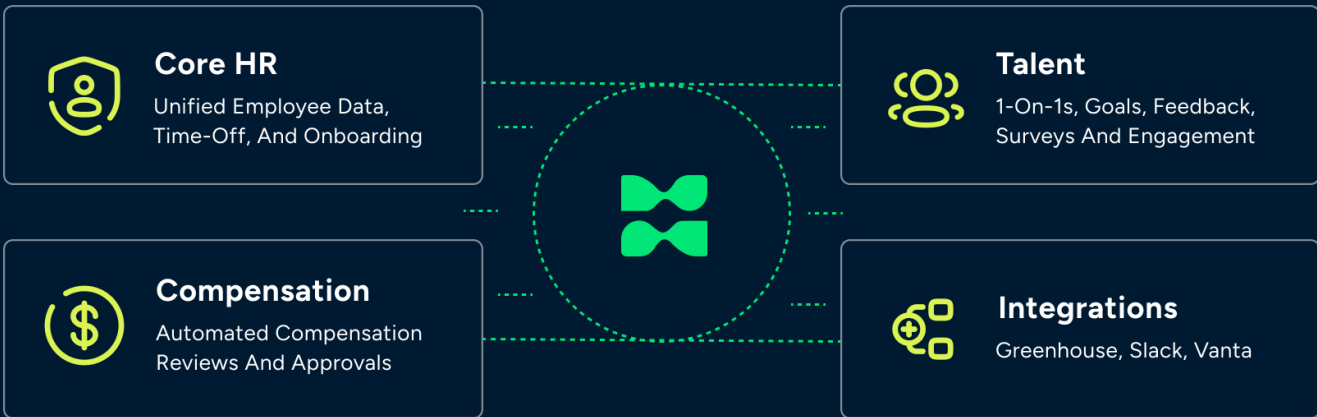
ContactMonkey Is The Leading Internal Email Software That Helps Organizations Keep Employees Informed, Engaged, And Happy

-  **Industry**  
SaaS — Internal Communication Software
-  **Headquarters**  
Toronto, Canada
-  **Work Model**  
Hybrid (3 Days In-Office)
-  **Founded**  
2010

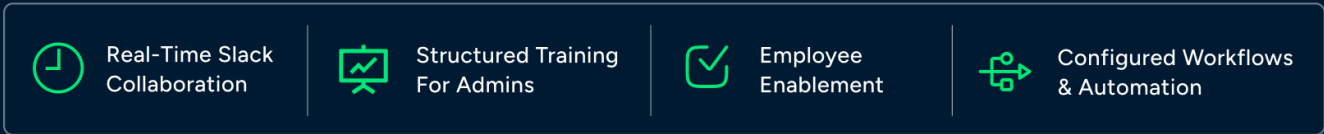


# THE EVOCS SOLUTION

EVOCS Delivered A Phased HiBob Implementation, Integrating Core Modules And Connected Systems To Streamline Automate End-To-End Operations.



## Key Implementation Activities



## Results & Business Impact

HiBob Transformed How ContactMonkey Operates-Driving Efficiency, Visibility, And Employee Engagement At Scale.

**100%  
COMPENSATION  
SPREADSHEETS  
ELIMINATED**

Managers No Longer Use Spreadsheets For Compensation Review

**FASTER  
DECISION  
MAKING**

Managers Gained Autonomy And Confidence With Streamlined Approvals

**UNLIMITED  
& CONSISTENT  
REPORTING**

Consistent Time-Off And Reporting Across HR And Finance.

**HIGHER  
ENGAGEMENT**

Increased Adoption Through Kudos. Surveys, And Continuous Feedback Drives Measurable Engagement.

## Outcomes And What's Next

### Key Takeaways

**Unified HR Data**

Streamlined Daily Operations.

**Automated Compensation**

Simplified Manager Decision-Making.T

**Empowered Employees & Leaders**

Intuitive Platform That Drives Engagement.

### FAVORITE HIBOB FEATURES

**Compensation Management**

Eliminated Spreadsheets And Enabled Manager Autonomy.

**Reporting & Analytics**

Simplified Data Access And Saved Hours Every Week.

**Talent & 1-On-1s**

Structured Performance Conversations And Engagement Surveys.

### ONGOING PARTNERSHIP

EVOCS Continues To Advise ContactMonkey On Best Practices, Integrations, And Future HiBob Module Espension As They Scale Into 2026 And Beyond.

- [AMS Support](#)
- [Integrations](#)
- [Future Bob Modules](#)
- [Best Practices & Advisory](#)

## Client Voices

“The Ease Of Use Is Amazing-We Didn't Have To Train Employees On How To Use Bob; It Just Made Sense.”

**Karen Rodney**

[VP People, Culture & Talent,](#)  
[ContactMonkey](#)

“Reports Have Saved Me So Much Time, And The Branding In Bob Really Helps Bring Our Culture To Life.”

**Nicola Garrido**

[People Operations Specialist,](#)  
[ContactMonkey](#)

“The Compensation Process Was A Game Changer — We Eliminated Spreadsheets And Empowered Managers To Own Their Budgets.”

**Nicola Garrido**

[People, Culture & Talent,](#)  
[ContactMonkey](#)

## Ready To Modernize HR?

Schedule A Strategic HR  
Architecture Review

[contact@evocs.tech](mailto:contact@evocs.tech)